

Whitetail Golf

LIMITED OPERATIONS & STANDARD OPERATING PROCEDURES

Our mission is to protect our staff, pass holders and guests through proper procedures to prevent the spread of COVID-19 through social distancing and preparedness. To meet social distancing guidelines recommended by the CDC and government agencies Whitetail Golf Resort will have special operating procedures in place:

General Operating Procedures

- Hours of operation will be 8am – 8pm daily.
- Use of Masks and 6ft social distancing will be required in the clubhouse and parking areas.
- We are accepting credit card payment only. No cash transactions. Payment will be made at the resort at check-in.
- Driving range will not be available.
- Guests will not be paired up with other guests unless requested.
- Golf carts will be single rider only. Exception will be made for household members riding together
- Putting green will be available for testing of green speed – no cups will be place.
- Rental equipment will not be available.
- No tees, scorecards, ball markers or other common use items will be provided.
- No balls or equipment should be shared or exchanged.
- Access to the clubhouse will be limited to use of the restrooms, one person at a time.
- A selection of Pro Shop necessity items will be available for purchase at the registration window.
- There will be no Whitetail Hosted golf events such as Breakfast Tournaments, Hooky Day or Senior League.
- F&B service will be limited to Grab-and-Go sandwiches, packaged snack items and bottled & canned beverages.
- Only registered golfers will be allowed on the course. No observers or ride-alongs will be permitted.

Golf Course Setup

- Flag Sticks have been equipped with a cushion to prevent golf balls from falling in to the hole. Ball is deemed to be holed when the ball strikes the cushion. This eliminates high touch areas.
- Bunker rakes will not be available. Players should smooth sand using shoes or a club.
- Water Coolers will not be available.
- On course bathrooms will be operational and will cleaned and sanitized using approved disinfectant spray twice daily.
- Golf ball washers won't be installed because these are high touch areas.

Tee Time Booking and Course Arrival

- Tee times will be taken over the phone or online. It is requested that all guests call or reserve ahead.
- We are accepting credit card payment only. No cash transactions. Payment will be made at the resort at check-in.
- Tee times will be booked at 20 minute intervals to allow for groups to be cleared of registration and parking areas before the next group arrives.
- Guests will be greeted as they enter the parking lot and directed to park, then walk to the registration window next to the clubhouse entrance for check-in and payment. Bags and equipment should be left in the car until player is assigned a cart.
- Guests will register one at a time maintaining 6 feet of social distancing at all times.
- Guests will be directed to staged golf carts. Golf carts will be single rider only. Exception made for household members riding together.
- Guest will take their golf cart to their car to load clubs and equipment.
- Putting green will be available, players should only use in a manner that maintains distancing of at least 6 feet apart from other players.
- Guests are not to proceed to the first tee until their designated tee time.
- All play, whether playing 9 or 18 holes, will begin from hole number 1.
- After the round, Guests are to remove all equipment directly into their vehicle, then park golf carts in a clearly marked "used cart" area, NOT in original staging area. Cart attendant will wash and disinfect the golf cart and return cart to storage area.
- Guests are requested to remove all trash from their carts (to prevent staff from handling guests waste).
- Guests will have access to the restrooms in the clubhouse, one person at a time.
- Portable restrooms on course are also available.
- Driving Range will not be available until further notice.

Food & Beverage

- Only Grab-and-Go items and bottled and canned beverages will be available.
- As course volume dictates, the beverage cart will be available on course.
- Payment will be by Credit Card Only. No cash transactions.
- Sanitizer will be available for guests use after they have picked up their purchase.
- All food and beverage items will be handed out by the food service employee.
- All packaging will be disposable, including any condiments or cutlery.